

Press release

At the start of the winter season, VINCI Airports celebrates the 15th anniversary of the Grenoble Alpes Isère and Chambéry Savoie Mont Blanc airport concessions

- **Successful development of the Grenoble airport in the ski holiday market**
- **The Chambéry airport now a gateway to the Alps**
- **Strong improvement in operating performance and customer experience**
- **Sustainable growth and contribution to employment in the Auvergne Rhône Alpes region**

At the start of the 2019/2020 winter season, VINCI Airports today celebrates the 15th anniversary of its two Alpine airport concessions, the first French airports to join the VINCI Airports network.

Over the 15-year period, the Grenoble airport has substantially expanded its connectivity, with the number of destinations served by regular flights increasing from one in 2004 to 19 today. With 24 partner tour operators in 2020, a 12-fold increase from 2004, the airport has successfully specialised in the skiing holiday market and currently serves 350,000 passengers annually. Operationally, the Grenoble airport demonstrates its ability to welcome large numbers of weekend visitors every winter, setting a record of 22,000 passengers including 15,000 on Saturday alone. The airport has also demonstrated outstanding adaptability in terms of both its infrastructure and the expertise of its 400 employees working at the airport during the winter season.

The Chambéry airport has succeeded in becoming a gateway to the Alps, with the number of regular destinations tripling from three in 2004 to nine in 2019. It now handles more than 200,000 passengers every winter. It is now France's third largest airport in terms of winter business aviation (after Le Bourget and Nice), with VINCI Airports driving substantial growth of this activity (number of movements up 26% between 2013 and 2018).

VINCI Airports has improved operating performance and customer experience standards at the Grenoble and Chambéry airports. At both airports, the main terminals were refurbished and customer paths were re-designed to improve passenger flow management. New services were introduced, including free unlimited WiFi, customer feedback devices, and new shops selling local specialities. Business aviation terminals were renovated and the dedicated "VINCI Airports Executive Handling" label introduced to define a common quality standard for all VINCI Airports terminals handling this type of aviation.

The VINCI Airports environmental policy was also implemented at the Grenoble and Chambéry airports:

- Level 1 ACA¹ accreditation and ISO 14 001 certification recognising the efficiency and effectiveness of the two airports' environmental management system.

1 * ACA - Airport Carbon Accreditation, is an international programme designed to reduce airport-specific greenhouse gas emissions ; accreditation is issued by ACI (Airports Council International). Level 1 accreditation - "Mapping" - requires independent third-party verification of the carbon footprint.

- Introduction of LED lighting to reduce energy consumption.
- Replacement of internal combustion runway vehicles with electric vehicles.
- Waste management: at the Chambéry airport, 80% of waste is now recycled. At the Grenoble airport, multi-compartment containers have been installed and awareness-raising has been conducted for everyone working at the airport.

By providing access to the ski resorts for more than 550,000 tourists every winter, the Grenoble and Chambéry airports play a major role in the tourist industry and the broader local economy. They support, respectively, 3,500 and 3,000 jobs² in the region. Every winter, the airports also hire a large number of seasonal workers (350 in Grenoble and 250 in Chambéry), providing a boost to local employment.

Nicolas Notebaert, Chief Executive Officer of VINCI Concessions and President of VINCI Airports, said, "Grenoble was the first French airport to join our network, in 2004, followed by Chambéry a few months later. Since then, VINCI Airports has become the world's leading private airport operator. The Grenoble and Chambéry airports are outstanding in terms of training our teams, due to their seasonal fluctuations, traffic diversity and ability to constantly adapt to extreme winter weather conditions. Many VINCI Airports employees were trained there before moving on to work elsewhere within the VINCI Airports network in France and other countries."

About VINCI Airports

VINCI Airports manages the development and operation of 46 airports located in France, Portugal, the United Kingdom, Sweden, Serbia, Cambodia, Japan, the United States, the Dominican Republic, Costa Rica, Chile and Brazil. VINCI Airports is the world's second-largest airport operator with more than 240 million passengers annually across its network and more than 250 airlines served. Through its expertise as a comprehensive integrator, VINCI Airports develops, finances, builds and operates airports, leveraging its investment capability, international network and know-how to optimise the management and performance of existing airport infrastructure, facility extensions and new-build construction projects. In 2018, its annual revenue for managed activities amounted to €3.6 billion, for consolidated revenue of €1.6 billion. More comprehensive information is available on www.vinci-airports.com

About Grenoble Alpes Isère Airport

VINCI Airports operates Grenoble Alpes Isère Airport on behalf of the Isère Departmental Council. In 2018, the airport handled 356,000 passengers through its regular direct flights, its dedicated business and private aviation terminal and its ski charter flights operated by primarily British, Scandinavian, Israeli and Polish tour operators. Grenoble Alpes Isère Airport has 50 permanent employees as well as 350 seasonal employees between December and April. More comprehensive information is available on: www.grenoble-airport.com

About Chambéry Savoie Mont Blanc Airport

VINCI Airports operates Chambéry Savoie Mont Blanc Airport on behalf of the Savoie Department. Strategically located between a lake and a mountain, Chambéry Savoie Mont Blanc serves both Savoie departments and is a prime gateway to the high-profile ski resorts. In 2018, 205,000 passengers used the Chambéry airport, via its dedicated business and private aviation terminal, its 10 direct regular flights to European destinations and its ski charter flights operated by about 20 primarily British, Scandinavian and Russian tour operators. More comprehensive information is available on: www.chambery-airport.com

² Study carried out in 2017 by the Utopies consulting firm for VINCI Airports